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## Michigan Quality Council Names Mary Free Bed Rehabilitation Hospital 2009 State Quality Award Recipient

## Michigan's Highest Honor for Organization Performance Excellence

**September 12, 2009,** *Ann Arbor, MI* – The Michigan Quality Council (MQC) announces Mary Free Bed Rehabilitation Hospital is a 2009 Quality Leadership Award recipient.

The Michigan Quality Leadership Award is the highest honor for organizational performance excellence in the state. It's awarded after a rigorous review by a team of examiners who perform a comprehensive site visit and then submit a report for final evaluation to an independent panel of judges.

The MQC's Leadership Award Program is modeled after the Malcolm Baldrige National Quality Award Program. Both programs evaluate an organization for excellence in seven categories of performance: leadership; strategic planning; customer focus; measurement, analysis, and knowledge management; workforce focus; process management; and results. Participating organizations receive a feedback report identifying strengths and opportunities for improvement; those demonstrating mature processes and outstanding results may become award recipients.



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"Mary Free Bed Rehabilitation Hospital employees live the vision of Restoring Hope and Freedom to patients every day. The hospital has created a culture that provides individualized care to those most in need to improve their lives as quickly as possible," said Geri Markley, executive director of the Michigan Quality Council. "Mary Free Bed Rehabilitation Hospital is a role model for other organizations in Michigan and rehabilitation hospitals everywhere."

"I am very proud that the outstanding work of our talented staff is recognized by the Michigan Quality Council. We are humbled by the recognition, and continue to look forward to serving the people of Michigan," said Bill Blessing, Mary Free Bed president.

Founded more than 100 years ago, Mary Free Bed Rehabilitation Hospital is an 80-bed, not-for-profit, acute rehabilitation center. Its mission is to restore hope and freedom through rehabilitation to people with disabilities. Mary Free Bed offers comprehensive inpatient and outpatient rehabilitation for children and adults using an interdisciplinary approach. Also available are numerous specialty programs designed to increase the quality of life and independence of people with disabilities. For more information about Mary Free Bed Rehabilitation Hospital, please visit <a href="https://www.MaryFreeBed.com">www.MaryFreeBed.com</a> or call 800.528.8989.

The MQC was created in 1993 by business and government leaders to promote performance excellence practices that achieve results in business, education, healthcare, and non-profit organizations throughout Michigan. The primary service of the council is providing feedback to organizations, culminating in recognizing top Michigan performers. The MQC is now affiliated with Cleary University. The MQC can be found at <a href="https://www.MichiganQuality.org">www.MichiganQuality.org</a>. For more information, contact 734.929.9124 or <a href="https://www.MichiganQuality.org">MQUality@Cleary.edu</a>.