

JOINT COMMISSION PUBLIC NOTICE

Mary Free Bed Rehabilitation Hospital is accredited by the Joint Commission.

The Joint Commission conducts surveys of organizations to review their compliance with nationally established Joint Commission standards. The survey results are used to determine whether, and the conditions under which, accreditation should be awarded the organization. Joint Commission standards deal with organization quality, safety-of-care issues, and the safety of the environment in which care is provided.

Anyone believing that he or she has pertinent and valid information about such matters may request a public information interview with the Joint Commission's field representatives at the time of the survey. Information presented at the interview will be carefully evaluated for relevance to the accreditation process. Requests for a public information interview must be made in writing and should be sent to the Joint Commission no later than five working days before the survey begins. The request must also indicate the nature of the information to be provided at the interview. Such requests should be addressed to:

Division of Accreditation Operations
Office of Quality Monitoring
Joint Commission on Accreditation of Healthcare Organizations
One Renaissance Boulevard
Oakbrook Terrace, IL 60181

- or -

Faxed to 630/792-5636

- or -

E-mailed to complaint@jcaho.org

The Joint Commission's Office of Quality Monitoring will acknowledge in writing or by telephone requests received 10 days before the survey begins. An Account Representative will contact the individual requesting the public information interview prior to survey, indicating the location, date, and time of the interview and the name of the surveyor who will conduct the interview. This notice is posted in accordance with the Joint Commission's requirements and may not be removed before the survey is complete.

Date posted: February 14, 2008