



January 8, 2014

To Whom It May Concern:

I had the opportunity to work with Dr. Edmund O'Connor while planning a CEU event for a client in Michigan. My client wanted someone who would be an excellent source of information and be able to relate to case managers, nurses, and social workers while teaching them some valuable information on how to improve their own practice as it relates to Pain Management. My organization was hired to obtain the approvals through the national and state boards, gather the necessary information needed for those boards and assist in the planning process for the event. During that process, I found Dr. O'Connor to be incredibly easy to work with! Typically in my position, it is challenging to work with Doctors because they are in such high demand and pulled in so many different directions, however, despite those challenges, Dr. O'Connor was quick to respond to request for information. He provided every piece of documentation that I needed in an a timely fashion.

Furthermore, after the event, while reviewing the evaluations on his performance, I was thrilled to find that 99.9% of the attendees were intrigued by what he had taught them. Many of the attendees specifically commented on how easy he was to listen to, how he kept the presentation interesting to them, and how much the new information would benefit their practice from that point forward.

Given this incredible experience, I sincerely hope that I get the opportunity to work with Dr. O'Connor again soon.

Sincerely,

Monica Roland, LCSW, PIP

Educational Consultant

CEU Concepts