

GOOD FAITH ESTIMATE RIGHTS AND BALANCE BILLING

Mary Free Bed[®]
Rehabilitation

You have the right to receive a “Good Faith Estimate” explaining how much your medical care will cost if you are uninsured or choosing not to file a claim with your insurance.

Under the law, health care providers need to give patients who don’t have insurance or who are not using insurance an estimate of the bill for medical items and services.

You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs such as medical tests, prescription drugs, equipment and hospital fees.

Make sure your health care provider gives you a Good Faith Estimate in writing at least one business day before your medical service or item. You can also ask your health care provider and any other provider you choose for a Good Faith Estimate before you schedule an item or service.

If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill. Make sure to save a copy or picture of your Good Faith Estimate.

QUESTIONS?

- Contact Mary Free Bed Rehabilitation Hospital at 616.840.8000.
- The federal phone number for information and complaints regarding surprise billing is 800.985.3059.
- Visit [cms.gov/nosurprises/consumers](https://www.cms.gov/nosurprises/consumers) for more information about your rights under federal law.
- Contact 833.ASK.DIFS (833.275.3437) if you have concerns about your rights under Michigan state laws.